

CONTACTS

Customer Service	201 East Windsor Street Monroe, NC 28112	(704) 282-4511	New Service (Open Account) Existing Service (Disconnect/Reconnect) Account Information Billing Questions Make a Payment
Energy Services		(704) 282-4600	Gas Leak Electric Line Damage Service Interruption Construction Coordination Energy Audits
Outage Reporting		(704) 282-5766	Report an Electric Power Outage
Planning	300 West Crowell Street Monroe, NC 28112	(704) 282-4524	Permit Questions Permit Center Web Page
NC 811		811	Request Utility Locate for Excavation nc811.org
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